

# SWALLOWFIELD MEDICAL PRACTICE

## Patient Group Meeting

## Minutes

11 September 2017

	Action
1 <b>Present:</b> Dave, Roberta, Fran, Angela, Mike, Roger, Jess, Will, <b>Apologies:</b> Sandy, Jane, Shaun	
2 <b>Welcome</b> Roberta welcomed everyone to the meeting,	
3 <b>Staffing Update</b> Dr Julia Lyons and nurse Meryl Peckham both left at the end of August. Dr Choudry will continue to locum for us until Christmas. Due to the difficulty in recruiting GPs, we are looking at alternative solutions by using allied health professionals eg pharmacists and Physicians Associates as well as nurse practitioners. We are also recruiting for a replacement practice nurse and hope to appoint very shortly.	
4 <b>Newletter</b> Ideas for Winter newsletter - normal opening hours for Xmas, DNAs and the cost of different types of appointments. Is this you? - Asthma. Mike will draft an article for editing by Dr Ansari. Other topics for future editions - Mental Health, Diabetes  It was suggested that a message should be put on the notice board screens asking people if they have read the latest newsletter...	MH/FL
5 <b>Extension Update</b> Extension to start 2 October. Staff car parking will be available at the village hall and also various kindly neighbouring drives. Roger suggested that our site manager make contact with the site manager of the shop development to coordinate deliveries etc so as to avoid obstruction of the main road. Fran will pass this on at the next planning meeting.	FL
6 <b>Shinfield Relocation</b> We are still no further forward with this. Negotiations are still ongoing. We had hoped to have had a positive outcome already and are hopeful that this will happen in the near future and will keep everyone informed of any further developments.	
7 <b>Footfall</b> The partners are looking to invest in a new interactive website called Footfall which has various different 'rooms' which patients can access. The hope is that this will signpost patients to alternative sources rather than booking unnecessary appointments with a GP. This will then free up valuable GP time which can be spent with chronicially ill patients who need attention. Fran demonstrated this to the group and all present thought this was a very positive move forward. Roger offered to be the 'user/tester' which was much appreciated. We need to check availability of Footfall as an app for use with smartphones - this would encourage more patients to use it. Again, we will keep the group updated with developments on this front.	RN

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### 8 CCG Updates

The 4 CCGs have agreed to merge to form 'Berkshire West CCG'. There will still be 4 localities represented by 1 GP rep from each area. The structure of the new CCG is still to be decided. The premise behind this and the ACS 'Accountable Care System' is to bring the healthcare provision in Berkshire West together in a joined up fashion. The GPs in Wokingham have also formed a company - the Alliance - so they can be represented in this new structure.

The patients probably won't notice a huge amount of difference to start with, but one of the aims is to enable patients to be seen closer to home rather than having to travel to the hospitals. GPs are also being encouraged to federate or join together to form larger practices. This will be of benefit for extended hours access and 7 day working which the government is proposing. There aren't enough GPs around so sharing the burden is the only way to go.

### 9 AOB

Roger had a query regarding EPS - EPS is for non dispensing patients and enables us to send their script electronically to their nominated chemist. For safety reasons it is better for patient to have all their prescriptions filled in one location.

Occasionally, if we do not have a particular drug in stock or are unable to get it, we do have to give our dispensing patients a script to take away to a chemist. This would be a one off occurrence and doesn't mean that that patient will then never be able to have their prescriptions dispensed at Swallowfield.

**Date of next meeting: 11 December 6.30pm**